

## Amadeus e-Travel Management Solution



**Our technology lets you take care of your travel – easily**

## **Content**

Amadeus e-Travel Management at a glance

Amadeus e-Travel Management Solution

Join 1,000 companies that have said “yes” to Amadeus

## Amadeus e-Travel Management at a glance

Our intuitive interface makes things easy.

► Empower your travellers and take the effort out of booking travel - anywhere, any time.

Content relevant to your business needs gives your travellers the edge.

► Simplify your travellers access to relevant travel services.

Optimise your IT investments with our best-in-class systems integration.

► Amadeus e-Travel Management connects smoothly with your existing IT systems.

Benefit from a flexible and customisable platform

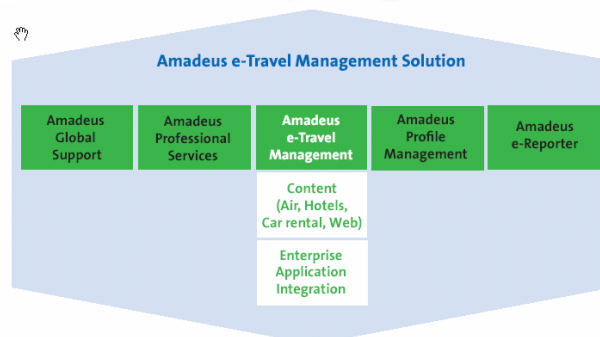
► Fast and easy administration gives you control over your travel Management.

...and, as always, [Business-critical reliability](#) and [Service excellence](#)

### Corporation Travellers



### One Unique Entry Point



### Corporation Departments

Finance IT Systems HR

## Amadeus e-Travel Management Solution

### Optimising your IT environment & supporting your business goals

Your business has been evolving from the day it was founded. But evolution generally is speeding up - more and more. Clearly, getting up to speed on new technology and management applications is critical. That's where Amadeus comes in. Amadeus professionals make sure that you have the travel IT project that's perfect for you. Amadeus means much more than just the best IT solutions – it stands for professional services & global support.

### A simple & efficient travel management solution for your travel processes

Amadeus e-Travel Management removes the complexities from making travel arrangements so your employees can concentrate on what matters most – your business. With Amadeus e-Travel Management, planning, booking and purchasing complete travel itineraries (while adhering to your company's guidelines) becomes simple. Corporations and travel agencies alike can integrate all elements of their global travel programmes (including travel policies, preferred suppliers and negotiated rates) into one easy-to-use website.

Amadeus e-Travel Management is much more than just a self-booking tool: it is a comprehensive travel management solution and serves corporations' business needs on a single platform.

*"The system is the best on the market, and Amadeus has unrivalled implementation and adoption expertise which ensures travel programme savings can be achieved in record time"*

James DaBell, Strategic Procurement & Logistics Travel Department,  
Siemens UK

### Our intuitive interface makes things easy

#### Empower your travellers and take the effort out of booking travel

Amadeus e-Travel Management makes arranging travel effortless. One of the secrets is the user-friendly, intuitive interface. Instead of wasting time with complicated systems, your employees can spend more time focusing on their jobs – in other words, your business. With a single entry point accessible via the web, automated reservations and Amadeus e-Travel Management's easy-to-use platform, employees simply open a browser, log in, and make travel plans from anywhere, any time. They can compare and select the best option with just a few clicks. Content from different sources is aggregated into a single display – the traveller only has to look at one page to view all possible travel options.

This host of advantages together with smooth approval processes, highly localised functionalities, content that answers your traveller's needs, as well as effective training and implementation programmes deliver the industry's highest adoption rates - fast.

## **Content relevant to your business needs gives your travellers the edge**

### **Simplify your travellers access to relevant content**

It's a big world - and Amadeus e-Travel Management gives automatic access to the world's largest and most widely used content databases. You'll also have direct access to major providers, for example low-cost carriers, hotels, rail, car rental companies, while multiple faring options incorporate public, corporate negotiated, agency and low-cost carriers' web-only fares into your travel management solution.

To date, Amadeus e-Travel Management is available in many languages and supports even more currencies, but we always remain one step ahead and keep adding more and more relevant content to answer your global and local needs.

So your travellers want to know what they find when they get there? Very useful traveller information, for example visa and customs as well as weather info, maps for public transport systems, hotel pictures and much more simplifies getting and being there.

In one: Amadeus e-Travel Management is a global solution providing you with outstanding answers to your local needs.

## **Optimise your IT investments with best-in-class systems integration**

### **Amadeus e-Travel Management connects smoothly with your existing IT systems**

Leverage your corporate IT infrastructure investment: Amadeus assists with the integration of the online travel solution into your existing corporate IT environment and applications (such as travel expense, HR and workflow systems as well as corporate intranets and travel agency back-office systems). Benefit from our open integration interfaces for portal, single sign-on, approval workflow, expense management, data warehouse, and connect smoothly to existing IT systems, the technology providers of your choice such as SAP and ORACLE, or your in-house systems.

Make use of local technical integration experts trained in Amadeus.

## Benefit from a flexible and customisable platform

### Fast and easy administration gives you control over your travel Management

Administration made easy: follow changes immediately – in real time. “Clone” communities enable rapid roll-out while minimising administrative tasks; rules wizards make applying policies quick and easy.

Amadeus e-Travel Management offers **immediate site set up** and real-time configuration as well as **simple and fast deployment** thanks to the communities concept and dry run administration.

- Community concept: whether your travel programme involves one department, twenty worldwide offices or anything in between, Amadeus e-Travel Management lets you manage the travel process in one easy-to-use website. Communities enable you to use one central travel site to quickly assign specific policies to groups of employees, departments or worldwide business units. Similarly, travel agencies leverage communities to apply different policies to different corporate clients.
- Dry run administration lets you make (and test) changes without fuss – for example adding a new airline contract in real time. This eliminates the need for “site reloads” and lets you post policy changes and updates for any number of user groups.

Single access for global administration gives you control over all your companies and helps enforce adoption of travel policies. However, control *can* be delegated to local or sub-entities. Integrated comprehensive workflow approval is tailored to your global and local requirements.

Amadeus e-Travel Management is fully supported by all leading travel management companies (TMCs), for example American Express, Carlson Wagon Lit, BCD , H RG and many more, all trained to support your travellers and equipped to implement and fulfil all travel requirements on Amadeus e-Travel Management.

### Nothing can beat experience: Amadeus gives you business-critical reliability

Did you know that?

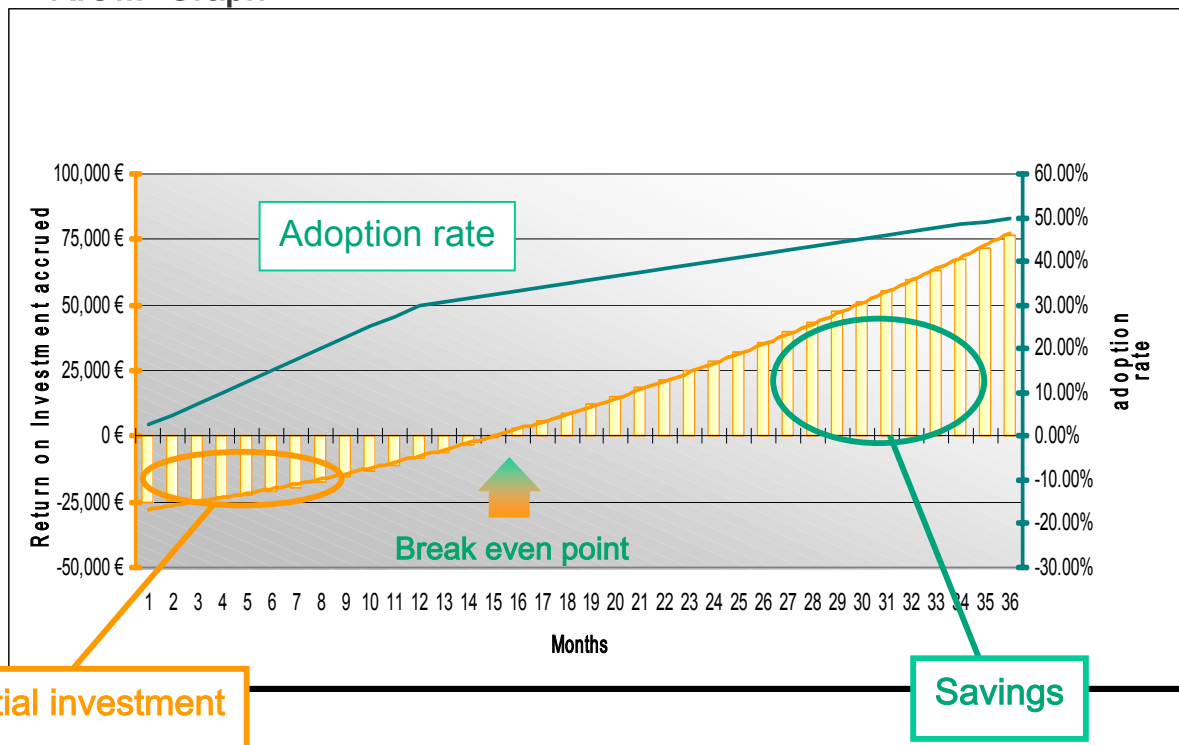
- Amadeus e-commerce platform handles 1.5 million bookings per month.
- Amadeus powers the leading worldwide airline and agency websites.
- Amadeus e-Travel Management has been chosen by over 1,000 of world’s largest corporations.
- Amadeus’ data centre in Germany is one of world’s largest in private hands.

- Amadeus makes sustained investments into system reliability.
- Amadeus has obtained the ISO 9001 : 2000 certification.
- Amadeus has received security certifications from Cybertrust, Secaron.

### The smart way for peace of mind: Amadeus - worldwide leader in service excellence

- High level of worldwide support
- Around the world, 24/7 Help Desk support using best-in class CRM and CTI technology
- Structured support mechanism and problem-reporting system
- Maximise your ROI with rapid adoption and low training costs
- Local technical experts trained in Amadeus e-Travel
- Unbeatable track record – the result of many successful years in the travel business

### R.O.I. Graph



## Join 1,000 companies that have said “yes” to Amadeus

### Amadeus gives you more

Our global coverage and local expertise make us unique. Amadeus solutions give you tremendous flexibility to respond to international opportunities whilst allowing you to pay greater attention to local issues.

While you know exactly which direction your business has to take, we can make sure you use the best technology and reap the benefits immediately.

You want tomorrow’s travel technology today, you want it to work in your favour, and you need to remain in control.

Amadeus e-Travel Management provides you with cutting-edge technology and adaptable solutions and services:

- a global platform and a powerful administration module for low cost of ownership and administration
- an intuitive user interface and ample, relevant content guarantee a high adoption rate
- powerful reporting capability: monitor your business, highlight critical information and save costs
- made-easy profile management: update your data accurately, save time, reduce costs

### Can there be even more than cutting-edge technology?

Yes! Invite an Amadeus professional to work alongside you and experience the Amadeus formula: technological solutions & services that add up to a world of opportunities. Our Consulting & Services portfolio provides you with customised professional services and global support.

Amadeus’ true value lies in the combination of technology and partnership.